

ADATA.ID WEBSHOP GENERAL TERMS AND CONDITIONS

If you wish to be a customer of ADATA.ID Webshop, please read our General Terms and Conditions carefully and only use our services if you agree with all their points and consider them binding on you. This document is concluded exclusively in electronic form. The contract is considered a contract concluded between persons who are absent.

1. Webshop operator data:

- Company name: Plomba Kft.
- Address: 1136 Budapest, Hegedűs Gyula u. 45-47.
- VAT number: HU10774272
- Registration #: Cg. 01-09-167881, Registrator: Budapest Capital Court
- Language: English
- web: adata.id
- Email: info@geckollect.com
- Phone number: +36 70 373 4271
- HUF bank account: 12600016-16614080-22420042
- EUR bank account: BE57 9672 6439 9835
- Hosting provider: DigitalOcean Llc.

2. Products available for purchase

On the adata.id website, you can buy meters that can be read remotely and other devices required for remote reading. Warning: The images displayed on the product data sheet may differ from reality, in some cases they are only shown as illustrations.

3. Purchase information

The displayed products on the website can only be ordered online through the adata.id Web Store, with postal delivery, and paid by bank card. The prices displayed for the products are net prices, but the statutory VAT and delivery costs are also charged during the purchase. If the Operator displays an incorrect price next to the product, despite the care expected from him, and the price of the product differs from its generally accepted price, the Operator is not obliged to supply the product at the incorrect price, but is obliged to offer the customer the real price in the confirmation of the order the possibility of purchasing at a price. If the buyer does not wish to use this option, he has the right to unilaterally withdraw from the contract.

No separate packaging costs will be charged. The delivery fee is 15 EUR.

In our online store, you can browse the products available for purchase by product category. In addition to the listed products, you can view a brief description, price, and other features of each product, without the need for completeness. If you want to get more information about the product, click on the image or name of the product or its data sheet. You will then be taken to the product page, where you can get more detailed information about the product. If you need more detailed information, please contact the Web Store Operator at the address info@geckollect.com recorded in the operator data.

4. Purchase process

A. You can place the product in the Cart by clicking the Add to cart button.

You can add products to the Cart without registration or login. You can check and edit the contents of the basket using the Basket menu item. It is possible to view and change the quantity of the product in the basket that you wish to order. After leaving the basket, you can return at any time or click through to the webshop and continue shopping, which will update the contents of the basket. We only offer postal delivery as a delivery method.

B. After you have finalized the content of the basket, click the Checkout button, where you must fill in the billing and shipping information.

C. After entering the necessary billing and shipping information, check the contents of the cart and click checkout. The webshop only supports payment by bank card.

D. After successful payment, we will send an invoice to the provided billing email address.

E. After successful payment, the purchased product will be mailed, the mailing is always sent as a registered shipment with priority shipping, so it should reach the customer within 2 weeks at the latest. If the ordered product is not in stock, the operator of the Webshop will send a notification. For any delivery questions or complaints, contact the email address info@geckollect.com.

5. Shipping information

The products always sent as a registered shipment with priority. You must report the loss, partial loss, damage, or destruction of the shipment immediately upon delivery. Failure to do so will result in loss of rights. In the absence of a delivery document, you must report the damage immediately to the delivery person with all other documents relating to the shipment within the time limit for loss of legal rights - that is, within 3 days from the date of delivery.

6. Right of withdrawal

The provisions of this point can only be applied to the customer who is considered a consumer. The consumer may withdraw from the contract without giving reasons within 14 working days of receiving the ordered product, or return the ordered product in unopened packaging. If the consumer exercises his right of withdrawal, he must communicate this to the operator in a clear written statement (by e-mail). After receiving the withdrawal statement, the Operator is obliged to confirm it to the consumer without delay. In the event of cancellation, the consumer must return the ordered product to the Webshop within 14 days of the notification of cancellation. The cost of the return is borne by the consumer.

If the consumer exercises his right of withdrawal, within 14 days of receiving the relevant declaration, the Webshop is obliged to reimburse the consumer for the payments he made, excluding the delivery fee. The Operator does not have to fulfill its repayment obligation until the Operator has received the product back or until the consumer has received creditworthy proof of the return of the product. In the event of a discrepancy between the two dates, the operator must take the earlier date into account.

The Web Shop Operator may demand compensation from the consumer for material damage resulting from improper use. Therefore, pay particular attention to the intended use of the product, as the consumer is responsible for compensation for damages resulting from improper use.

The consumer is not entitled to the right of withdrawal:

- in the case of a non-pre-manufactured product, which was produced specifically at the request of the consumer,
- in accordance with his individual request based on the needs set by him, in the case of a product for which the operator complies with the consumer's express request for urgent repair or maintenance work

7. Warranty

According to government decree (151/2003), a 1-year warranty period is available to the consumer from the day the product is handed over. The buyer is not entitled to the warranty if the defect occurred after the product was handed over to the consumer.

In the case of a warranty, the consumer is entitled to repair or replace the defective product free of charge within the warranty period. Warranty repairs cover failures resulting from manufacturing defects. The warranty conditions are valid together with the conditions in the user manual. In the event of a product failure, you can get more information on what to do at the address and phone number indicated on the adata.id website, as well as one of our contact details. The cost of delivering the products to the warranty service point is borne by the customer. You can also return the defective device directly to the service point of our online store. During the repair, only new parts can be installed in the product. The Webshop must endeavor to carry out the repair or replacement within 30 days. The costs of activities carried out under the warranty are borne by the seller.

In other respects, the warranty is governed by §§ 6.171-173 of the Hungarian Civil Code.

8. Handling the complains

The operator is obliged to record an email-based record of the complaint. The complaint must be reported by email to the email address: info@geckollect.com . The operator will keep the complaint, together with the answer given, for three years from the date of recording. The operator examines the complaint received within 30 days from the date of receipt and provides a meaningful response. If the operator gives a negative answer to a complaint, he must explain it in writing. Legal disputes must primarily be settled amicably, by agreement between the parties, or they can be settled before the competent consumer protection authority according to the location of the Web Shop. If these do not lead to a result, the parties will have to go to court.

9. Handling the costumer data

The Operator treats the personal data provided during the use of the online store as confidential and does not disclose it to third parties, except in the event that it is absolutely necessary for its subcontractor or state bodies. (post office, bank card company, invoicing program operator, tax office, etc.)

No technical information is recorded while browsing the online store. Cookies must be enabled to use the service. If you do not want to allow the use of cookies, you can disable them in your browser settings. If cookies are disabled, certain elements of the service can only be used partially or not at all. A cookie is a file that the server sends to the user's browser and that is stored on the user's computer. No personal data is stored in the cookie. The Operator uses the data recorded during the order to fulfill the order. The data of the invoice created by the individual IT systems from the order placed on the pages of the online store is recorded with the data provided during the order placement and stored for the period specified in the accounting law in force.

For more information on the Web Store's data management procedure, see the related Web Store's data management information sheet, which is part of this Web Store's General Terms and Conditions No. 1. forms its annex.

10. Other provisions

In matters not regulated in these General Terms and Conditions, the Hungarian Civil Code is the governing Act.

In the event of any legal dispute, the Hungarian equivalent of these Terms and Conditions shall govern, the parties stipulate the application of Hungarian law, and acknowledge the jurisdiction of the Buda Central District Court in their disputes.

Budapest, 10.10.2023.